

## SHIPPING INFORMATION

### **FREIGHT HANDLING**

FREIGHT CHARGES QUOTED ARE FOR NORMAL DELIVERY TO A RECEIVING WAREHOUSE OR SITE, AND DO NOT INCLUDE INSIDE DELIVERY, INSTALLATION, UNPACKING, OR PACKAGING REMOVAL. ADDITIONAL CHARGES MAY APPLY ON A PER SHIPMENT BASIS FOR SPECIAL REQUIREMENTS. CALL BEFORE DELIVERY SERVICE IS INCLUDED IN FREIGHT CHARGES.

<b><u>Net Sale Amount</u></b>	<b><u>Zone A East</u></b>	<b><u>Zone B West</u></b>
\$1-\$4,999	\$300 + 14%	\$300 + 15%
\$5,000 - \$14,999	\$200+ 11%	\$200+ 12%
\$15,000-\$34,999	10%	11%
over \$35,000	8%	9%

PLEASE CALCULATE FREIGHT CHARGES BASED ON NET PRODUCT VALUE.

ADDITIONAL CHARGES:

Liftgate:	\$200
Inside Delivery:	Call for quote
Expedite Delivery:	Call for quote



\*\*AK, HI, INTL shipments call for Quote

### **Freight Claims**

All of our shipments are F.O.B. factory. While we will do everything possible to ensure your order arrives in good condition and on time, we cannot be held responsible for freight damage or delays.

**When you receive an order, please follow these few simple steps:**

1. Thoroughly inspect all incoming orders.
2. If an item/box has been damaged at the time of receiving, it is required to notate the damage on the delivery receipt. If packaging is damaged, notate "damaged packaging" on the BOL
3. Contact your Benchmark customer service rep immediately to request a freight claim.
4. Contact your Benchmark customer service rep to create a Claim for concealed damage within five days of receipt.

Please note: Refusal to accept an order from the carrier does not relieve you of responsibility for payment, and may incur additional charges.